



PROVIDER BULLETIN



APRIL 2012

Fourth Edition, Issue 9

Network Providers

A Publication of the Local Mental Health Plan of the County of Los Angeles Department of Mental Health

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THE INTEGRATED SYSTEM (IS) IS NOW UP AND HIPAA 5010 COMPLIANT

Effective April 2, 2012, the Integrated System (IS) is up and available to open and view episodes, run eligibility, submit claims or submit prescriptions.

For Direct Data Entry (DDE) providers/billers, there is no data input change in the FFS DDE process. The IS will identify and extract the appropriate claim information that will be transmitted in HIPAA 5010 format to the State.

For Electronic Data Interchange (EDI) providers/billers, please submit claims according to HIPAA 5010 requirements. Claims submitted in any format other than 5010 will not be accepted by the IS.

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EDI HIPAA 5010 TESTING

Effective April 2, 2012, EDI providers/billers are required to transmit claiming to DMH using the HIPAA 5010 format. All EDI providers/billers must be in compliance with the new HIPAA 5010 standards.

If you have not completed validation testing for submission of claims, please contact the HelpDesk at (213) 351-1335 and open a HEAT ticket. When opening the ticket, clearly state that you wish to test HIPAA 5010 claims.

PAYMENT SCHEDULE FOR APRIL AND MAY

April 2012 payments were sent out earlier in March 2012. May 2012 payment remains on schedule.

The Provisional Payment Schedule for Fiscal Year 2011-2012 is available at the following link:
<http://lacdmh.lacounty.gov/hipaa/documents/FY11-12ProvisionalPaymentSchedule.pdf>

MANDATORY REQUIREMENT FOR PROVIDER EMAIL ADDRESSES

Per Provider Bulletin, Fourth Edition, Issue 3, network providers are required to supply an email address to the Los Angeles County Department of Mental Health. The Department will be implementing a series of new systems that require network providers' email addresses in order to conduct business. Network providers are highly encouraged to notify the Provider Relations Unit at FFS2@dmh.lacounty.gov as soon as possible, and no later than ten (10) business days after an email address change. Network providers will be held accountable for complying with all Los Angeles County business requirements and correspondence submitted via email whether or not a change of email address is submitted timely.

IS ALERT SUBSCRIPTIONS

IS Alerts are a method of communication used by the Los Angeles County Department of Mental Health to provide information to Fee-for-Service Network Providers. In order to subscribe to these alerts, please go to the following link:
<http://lacdmh.lacounty.gov/hipaa/index.html> and enter the information to be put on the mailing list. You will need a valid email address in order to receive these notifications.

HELPFUL LINKS FOR REPORTING, RECONCILIATION AND EDI TRANSITION

1. Provider Manual, 4th edition, July 2009
http://file.lacounty.gov/dmh/cms1_159858.pdf
2. A Guide to Procedure Codes
http://file.lacounty.gov/dmh/cms1_159845.pdf
3. DSM-IV Crosswalk to ICD-9
http://lacdmh.lacounty.gov/hipaa/downloads/IS_DIAG_CODES_TABLE_FOR_FFS.pdf
4. Companion Guide
http://lacdmh.lacounty.gov/hipaa/documents/837P_5010_Companion_Guide.pdf
5. Master Denial Reason Codes List
<http://lacdmh.lacounty.gov/hipaa/documents/master%20denial%20code%20list.pdf>
6. CPTP EDI Deny Reason Cheat Sheet
<http://lacdmh.lacounty.gov/hipaa/documents/DenyRuleCheatSheet.pdf>
7. Aid Codes Master Chart
http://www.dmh.ca.gov/MedCCC/docs/SD2/SD_II_Master_DMH_AD_P_12-02-11-doc.pdf
8. Internet Reports
<https://dmhapps.co.la.ca.us/InternetReports/Security/SignIn.aspx>
9. FFS Getting Started Guide to Claiming
<http://lacdmh.lacounty.gov/hipaa/documents/Fee%20For%20Service%20Getting%20Started%20Guide%20for%20Claiming%20v1.0%20111103.pdf>
10. New FFS Error Codes
http://lacdmh.lacounty.gov/hipaa/documents/mhffserrorcodecrosswalktodwffserrorcode_Revised06202011.pdf
11. EDI Basics
http://lacdmh.lacounty.gov/hipaa/documents/EDI_Basics_FFS2.pdf
12. Software Vendor Listing
http://lacdmh.lacounty.gov/hipaa/documents/Production_EDI_Vendor_List.pdf